

Course Number and Name												
BBA 008 & Total Quality Management												
Credits and Contact Hours												
3 & 45												
Course Coordinator's Name												
Dr.Fabiyola Kavitha												
Course Description												
The purpose of this course to provide the knowledge of quality in a particular system.												
Prerequisites						Co-requisites						
Professional Courses												
required, elective, or selected elective (as per Table 5-1)												
Required												
Course Outcomes (COs)												
CO1:Understand quality concepts and philosophies of TQM CO2:Apply TQM principles and concepts of continuous improvement CO3:Apply and analyze the quality tools, management tools and statistical fundamentals to improve quality CO4:Understand the TQM tools as a means to improve quality CO5:Remember and understand the quality systems and procedures adopted CO6:know prerequisites of evolution of total quality management and significance of quality gurus' works to the management of modern organizations.												
Student Outcomes (SOs) from Criterion 3 covered by this Course												
COs/POs	a	b	c	d	e	f	g	h	i	j	k	l
CO1	H					M				M		
CO2	M	L	H					L				
CO3	M			H					H			H
CO4	M				L		M				L	
CO5		L										
CO6						H						